

Human Resources Legislative Update

New Annual Quality Improvement Plan “Indicators” for Healthcare Organizations

Date: July 31, 2017

Effective July 19, 2017, healthcare organizations are required to include indicators identified by the Minister in annual quality improvement plans (AQIP) under the *Excellent Care for All Act, 2010* regulations. Specifically, amendments to the regulations outlined in [O. Reg. 280/17](#) provide that the Minister, after having considered the advice of the Council, may direct a healthcare organization to include indicators that relate to any or all of the following:

1. Safety
2. Effectiveness
3. Patient-centredness
4. Efficiency
5. Timeliness
6. Equity
7. Workplace violence prevention.

[Under O. Reg. 187/15](#), healthcare organizations must engage patients and former patients of the organization and their caregivers in developing its AQIP. The publicly available version of the AQIP must contain:

- a description of the patient engagement activities of the healthcare organization
- a description of how these activities inform the development of the healthcare organization’s quality improvement plan.